

## FINANCIAL POLICY

Welcome to our dental practice. You are here for quality treatment, which we look forward to delivering. We believe that service to our patients is at its best when there is understanding and mutual cooperation. It is necessary before any service is delivered that you understand what is expected of you financially. In exchange for delivering service, we wish to be paid in full for our services. In this way we may keep our fees as low as possible. We have established the following policies to help achieve these goals.

*As a courtesy to our patients, we will file insurance claims. Assignment of benefits will be accepted, with the patient portion due on the day of treatment. The patient portion will be an estimate based on the information given over the phone by a representative from the patient's insurance company. This information is not a guarantee of payment and cannot be relied on as such. We will assist you in any way possible to receive payment for charges filed with your insurance. Patients are responsible for all amounts not covered by their insurance carrier.*

All other accounts are to be paid in full at the time services are rendered. We offer several different types of financial arrangements. These can be discussed with the financial coordinator.

There will be a monthly service charge of 1.5% per month assessed on all account balances that are considered overdue. If your account has to be placed for collection, you will be responsible for the actual cost of collection.

This is a policy for all our patients and will help keep our fees more stable. If at any time you have a question or you are unhappy about any treatment, fee, or service, please discuss it with us promptly and openly. We once again look forward to providing you with excellent dental care!

Thank you,

V. Michael Bono, DDS and Staff

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SIGNATURE

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DATE